

## FORMALITIES LETTER



\*OC00000005319857\*

UNITED STATES DEPARTMENT OF COMMERCE  
Patent and Trademark OfficeAddress: COMMISSIONER OF PATENT AND TRADEMARKS  
Washington, D.C. 20231

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/593,821	06/13/2000	Donggun Keung	17789-0002010US

20350  
TOWNSEND AND TOWNSEND AND CREW LLP  
TWO EMBARCADERO CENTER  
EIGHTH FLOOR  
SAN FRANCISCO, CA 94111



Date Mailed: 08/14/2000

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.  
*Applicant must submit \$ 690 to complete the basic filing fee and/or file a small entity statement claiming such status (37 CFR 1.27).*
- Total additional claim fee(s) for this application is \$180.  
    ■ \$180 for 10 total claims over 20.
- The oath or declaration is missing.  
*A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.*
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 1000.**

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*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center  
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

SECTOR#  
#  
3

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:

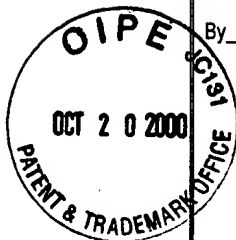
Assistant Commissioner for Patents,  
Attn: Box Missing Parts,  
Washington, D.C. 20231, on October 16, 2000

TOWNSEND and TOWNSEND and CREW LLP

By

Klaus Elyse

PATENT



Attorney Docket No. 017789-002010US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Donggun Keung et al.

Serial No.: 09/593,821

Filed: June 13, 2000

For: **COMPUTER NETWORK-BASED AUTO-  
ATTENDANT METHOD AND APPARATUS**

Examiner: Not assigned

Art Unit: 2739

TRANSMITTAL LETTER - RESPONSE  
TO NOTICE OF MISSING PARTS

Attn: Box Missing Parts  
Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

Pursuant to the Notice to File Missing Parts of Application - Filing Date Granted dated August 14, 2000, enclosed are the following to be made of record in the above-identified application:

- 1) Executed Declaration and Power of Attorney;
- 2) Executed Verified Statement Claiming Small Entity Status;
- 3) Copy of Notice of Missing Parts; and
- 4) Postcard.

Please charge Deposit Account No. 20-1430 for the following fees:

Small entity: (a) Filing Fee (§ 1.16(a)) (Small Entity) \$ 355.00

(b) Excess Claims Fees (§ 1.16(b), (c)):

30 - 20 = 10 x \$9.00 =

\$ 90.00

10/23/2000 CCHAU1 00000127 201430 09593821

01 FC:201	355.00 CH
02 FC:205	65.00 CH
03 FC:203	90.00 CH

Name of Inventor: Donggun Keung et al.

Serial No. 09/593,821

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3 - 3 = 0 x \$40.00 =

\$0.00

(c) Missing Parts Surcharge

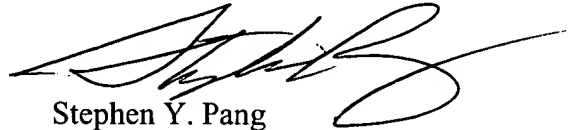
\$65.00

**TOTAL FEES TO BE CHARGED**

**\$510.00**

The Commissioner is hereby authorized to charge any additional fees associated with this paper or during the pendency of this application, or credit any overpayment, to Deposit Account No. 20-1430. This Transmittal Letter is submitted in triplicate.

Respectfully submitted,



Stephen Y. Pang

Reg. No. 38,575

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